



## TERMS & CONDITIONS

### Introduction

These Terms and Conditions constitute a legally binding agreement between Nacnad Store, its affiliated companies and you, the user. By accessing or using our website or services, you agree to be bound by these terms. Please read them carefully.

### Registration

Registration and account creation is not mandatory for making purchases, all you have to do is provide the information during check out.

If you choose to register, you must be at least 18 years old and provide accurate information. Your account shall be used exclusively by you and it's non-transferable.

### Product Pricing

Prices are as displayed on the product page, inclusive of applicable taxes and packaging charges

Delivery charges, insurance costs, and any other ancillary costs and charges, where applicable, will be payable by you, the buyer.

### Payments

Payments must be made using our designated payment methods.



+254 712 039 896

[www.nacnadstore.com](http://www.nacnadstore.com)

[sales@nacnadstore.com](mailto:sales@nacnadstore.com)



### **Promotion, competitions & Challenges**

Promotions, challenges and competitions run by Nacnad and/or other promoters shall only be announced on our official social media channels and website

By participating, you consent to the use of your personal information for winner announcements and prize delivery.

In the event of unforeseen circumstances or causes beyond our reasonable control, Nacnad Store reserves the right to modify or cancel promotions at our discretion, without notice to entrants

Our decision is final, and winners will be contacted through our official channels.

You grant us a license to use and distribute photos or videos taken during promotions, competitions and challenges for marketing purposes. Failure to which, we will disqualify the entrant from winning and a new winner will be picked.

### **Returns and refunds**

Due to the custom nature of our products, returns are generally not accepted. However, we may consider exceptions in cases of defects or significant issues. Please contact our customer support for assistance, we'll work with you to find a resolution.



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## **Website Use**

Permitted Uses: You may view, download, and print content from our website for personal use.

Prohibited Uses: You may not reproduce, republish, sell, rent, sub-license or distribute our content for commercial purposes.

## **Data Privacy**

We collect and process your personal information in accordance with our Privacy Policy. By using our website, you consent to our data practices.

## **Entire agreement & Variations**

These Terms and Conditions, together with our [Privacy Policy](#), constitute the entire agreement between us, Nacnad Store and you, the buyer. We may update these terms from time to time, and the revised version will be effective upon posting on our website.



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## Cookies

Suggested text: If you leave a comment on our site you may opt-in to saving your name, email address and website in cookies. These are for your convenience so that you do not have to fill in your details again when you leave another comment. These cookies will last for one year.

If you visit our login page, we will set a temporary cookie to determine if your browser accepts cookies. This cookie contains no personal data and is discarded when you close your browser.

When you log in, we will also set up several cookies to save your login information and your screen display choices. Login cookies last for two days, and screen options cookies last for a year. If you select "Remember Me", your login will persist for two weeks. If you log out of your account, the login cookies will be removed.

If you edit or publish an article, an additional cookie will be saved in your browser. This cookie includes no personal data and simply indicates the post ID of the article you just edited. It expires after 1 day.

## Contact Us

If you have any questions or concerns about our Privacy Policy, please contact us at:

- Email: [sales@nacnadstore.com](mailto:sales@nacnadstore.com)
- Phone: +254712 039 896

## Changes to This Policy

We may update this Privacy Policy from time to time. Any changes will be posted on our website.



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